VHEMBE DISTRICT MUNICIPALITY

"The Hub of Legends"



SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP)

2009/2010

ORGANISATIONAL LEVEL





Departmen	Specific Issues	Objective	4)	KPI	Projects /				Quarte	ly Target	
tal KPA			line		Programmes	et	et				
			asel			dg	eg.				
			Ba			Bu	An Tar	1	2	3	4
							7.				

KPA 1: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT

RESPONSIBLE PERSON: GENERAL MANAGER – CORPORATE SERVICES

Departmen tal KPA	Specific Issues	Objective :	Baseline	KPI	Projects / Programmes	get	ual jet		Quarte	rly Target	
			Bası			Budget	Annual Target	1	2	3	4
Human Resource Managemen	Organizational development and Workstudy	To review the organizational structure in line with the IDP review	1	Review the organogram and institutional plan	Review the organogram and institutional plan	Op Ex	Reviewed Organogram	Analysis	Strategie s	Integration	Approval
t			41	Filling of critical and budgeted posts	Filling of critical and budgeted posts	R500 000	19	5	5	5	4
			0	Compilation of the succession plan for management positions	Compilation of the succession plan for management positions	Ор Ех	Succession Plan	Analysis	Strategie s	Integration	Approval
	Job evaluation and job descriptions	To ensure that all jobs in the organogram are evaluated and job descriptions are attached	0	Job evaluations and job descriptions	Evaluated jobs and compiled job descriptions	R500 000	All job descriptions of posts in structure	Benhmarkin g	Submiss ion	Approval	Implementati on
	Placement of Staff	To ensure that all personnel from DWAF and Dept of Health are properly placed in the organogram	Dwaf and Dept of health staff outstan ding	Placement of staff	Placement of staff	Op Ex	Dwaf and Dept of health staff	Committee Establishme nt	Matchin g post	Placing Dept of Health	Placing Dwaf
	HR policies, systems & structures	To fully comply with all HR	09	Review HR policies	Review HR policies	Op Ex	18	Analysis	Strategie s	Integration	Approval





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	get	ual et		Quarte	rly Target	
			Base			Budget	Annual Target	1	2	3	4
		legislation at all times	Fully implem	Implement HR policies	Implement HR policies	Ор Ех	4 Reports	1	1	1	1
	Occupational Health and Safety	To fully comply with OHS legislations	ented 0	100% compliance	Compliance reports	R100 000	4 Reports	1	1	1	1
		To fully comply with COIDA	0	100% compliance	Compliance reports	R1.5m	4 Reports	1	1	1	1
	Employee wellness programme	To ensure the wellness of all employees at all times	4 consult ations	Implement an EAP	EAP	R150 000	4 Reports	1	1	1	1
Employmen t Equity and Skills	Employment equity plan	To compile Employment equity plan and subject it to approval by Council	0	Comply with employment equity regulations	Establishing employment equity committee	Ор Ех	1	Analysis	Strategie s	Integration	Approval
Developme nt		before the end of May 2009	1	Review employment Equity plan for approval	Compile employment Equity plan for approval	Ор Ех	Compliance with regulations	Analysis	Strategie s	Integration	Approval
	Skills development	To fully implement the Work Place Skills Plan in	1	Developing of work place skills plan	Developing of work place skills plan	Op Ex	1	Analysis	Strategie s	Integration	Approval
		line with the requirements of the Act at all times	18	Ensuring that Councillors and officials are fully equipped with the competencies for sustainable service delivery	Councilors and officials training	R81 916	4 Trainings	1	1	1	1
	Bursary administration	To administer the bursary of the municipality in line with the approved policy	0 Employ ees	Issuing the bursary to qualifying applicants	Issuing the bursary to qualifying applicants	R3m	Expend R3m	Analysis and strategies	Award	M &E	M &E
Customer services and Batho Pele	Customer Service Desk and Batho Pele programmes	To establish the customer service desk at the municipality which is manned at all times by June 2010	0	Designating a person to man the customer service desk at the entrance of the main office building	Designating a person to man the customer service desk at the entrance of the main office building	R200 000	4 Reports	1	1		1
			0	Manning the Municipality's suggestion box and compile a report on issues raised	Manning the Municipality's suggestion box and compile a report on issues raised	Op Ex	4 Reports	1	1		1
Information	Provision of IT hardware	To procure hard/software	Current	Lease of hardware.	Lease of hardware.	R2m	4 reports	1	1	1	1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anı Tar	1	2	3	4
						Τ		T		1	
Technology (IT)	& software	that enables the municipality to render services.	ly in place								
	Help desk support	To provide all ICT support through a Service Management tool.	0	Procurement of the Service Management System.	Procurement of the Service Management System.		1	Advert	Tender	Appoint	M&
	Website maintenance	To ensure up to date and efficient information service.	0	Procure Services	Procure Services		Procurement	Advert	Tender	Appoint	M&
	Internet, intranet & Email support services	To provide internal and external communication.	0	Development of both website and Intranet. Establishment of Virtual Private Network (VPN).	Development of both website and Intranet. Establishment of Virtual Private Network (VPN).	R1.5m	4 Reports	1	1	1	1
	Server maintenance	To ensure efficient operation of server and network.	Lease currentl y in place	Lease of hardware reports.	Lease of hardware of hardware reports.	R2m	4 Reports	1	1	1	1
	Disaster recovery system	To provide uninterrupted services (inter/intra nets,	0	Disaster recovery system		R1m	4 Reports	1	1	1	1
	Alternate Power System	email and telephony) within industry specified standard.	Implem ented	Alternate Power System	Maintenance	R1.5m					
	Electronic Document Management System	To establish and implement an electronic document management system	0	Electronic Document Management System	Implementation of EDMS	R2m	4 Reports	1	1	1	1
General auxiliary services	Fleet management	To ensure 100% effective and efficient management of fleet utilizations the whole institution at all times	Current ly maintai ned properl y	Proper maintenance of vehicles	Maintenance and provision of vehicles	R600 000	4 Reports	1	1	1	1
	Records & registry service	To ensure 100% effective and efficient distribution of all incoming and outgoing mails to relevant	Registr y is functio nal	Properly manage the registry and record management	Planning the Provision of brick wall office	Ор Ех	4 Reports	1	1	1	1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
		departments and institutions at all times									
	Building management and maintenance	To ensure 100% effective and efficient maintenance and repairs of property to the whole institution at all times	Main buildin g under renovat ion	Building management and maintenance reports	Partitioning	R400 000	4 Reports	1	1	1	1
	Provision of office space/ furniture	To ensure 100% effective and efficient allocation of office space to the whole institution at all times	Design s are ready	Provision of office space	Lease offices	R600 000	4 Reports	1	1	1	1
	Security Services	To maintain security at all municipal facilities at all times	21 points still need securit	Provision of Guard Rooms	Provision of Guard Rooms	R7.6m	4 Planning Reports	1	1	1	1
			V								
		R	ESPONSIE	BLE PERSON: GENERAL MA	ANAGER – DEVELOPME	NT PLANNI	ING				
Developme	IDP Review	To ensure community	12	IDP Steering Committee	10 meetings	Ор Ех	10	3	3	3	4
nt planning		participation, alignment and integration of the IDP	4	District Development Planning Forum	4 meetings	Ор Ех	4	1	1	1	1
			3	IDP Representative Forum	4 meetings	Ор Ех	4	1	1	1	1
			4	IDP Consultative Meetings	4 meetings	Ор Ех	4	1	1	1	1
	Spatial planning	To fully correct historical segregated unplanned spatial planning practices that led to the	1	Reviewing and Adhering to SDF/ Land Use- Management Schemes	Reviewed SDF Report on the implementation of the Framework	Op Ex	1	Analysis	Strategie s	Integration	Approval
		dysfunctional spatial pattern in the District	4	Conduct District Land Development Forum	4 Reports	Ор Ех	4	1	1	1	1
		Municipal area by June 2010	0	Promoting PPP (Private and Public Partnership) with the Tribal Authorities on land development	Development of training material	Op Ex	4 Reports	1	1	1	1
			0	Conducting training to to	3 Trainings conducted	Op Ex	3	Monitoring	3	Monitoring	Monitoring





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr Tarç	1	2	3	4
				Tribal Authorities on	to Tribal Authorities on			report	Training	report	report
				processes and procedures for Land Use Management and Land Development	processes and procedures for Land Use Management and Land Development				S		
		To ensure the implementation of Land Reform and Integrate d Human settlement programme within the District	0	Coordinating the implementation of Land Reform and Integrated Human Settlement Programme by identifying zones of opportunity or integrated development in Vhembe District Municipality.	4 Reports on Land Reform Programme	Op Ex	4	1	1	1	1
	Land Use Management	Provide support to Local Municipalities on the development and implementation of Land Use Management Schemes	0	Producing coordination reports	Coordinating the development and reviewal of Land Use Management Schemes of local Municipalities.	Op Ex	4 Reports	1	1	1	4
	Land Audit	of District Land Audit	0	Monitoring the service provider	Development of Land Audit	Ор Ех	1		1		
	Comprehensive Infrastructure Plan	Ensure the development of District Comprehensive	0	Development of CIP	Infrastructure Asset Register		1		1		
		Infrastructure Plan	0	Development of Infrastructure Management Plan	Infrastructure Management Plan		1		1		
	D	T	0	Development of CIP	CIP		1	5.	1	0 " "	E 1100
Geographic Information System (GIS)	Data collection and capturing	To ensure that the section produces spatial information that is credible and reliable enough to assist municipality to plan	0	Data collection for the production of maps on development features such as dams, boreholes and projects	shape file, VDM Boundaries verification		5 different maps	Data collection	Data Capturin g	Compilatio n	5 different maps
		properly every time.	0	Data capturing and updates	5 maps captured		5	1	1	1	2
			0	Data base management & administration	Creation of VDM GIS Data base & administration						1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
						,	•	•	•		
			0	Development and Management of maps supplied to clients	4 Reports		4	1	1	1	1
			0	Conduct GIS Forum	4 Reports		4	1	1	1	1
			0	Departmental projects	LED		1				1
				maps production	Community Services		1				1
			SIBLE PER	RSON: SENIOR MANAGER I			MANAGER				
Performanc e managemen t	Organisational PMS	To meet the requirements of Section 46 of the Municipal Systems Act in terms of reporting on municipal performance by June 2010.	1	Compilation of the SDBIP to be approved by the Executive Mayor within 14 days after the approval of the IDP and Budget by Council	Compilation of the SDBIP to be approved by the Executive Mayor within 28 days after the approval of the IDP	Op Ex	1				1
			4	Conducting Quarterly Review Meetings (QRM) for the performance of the municipality.	Conducting Quarterly Review Meetings (QRM	Ор Ех	4	1	1	1	1
			4	Compiling quarterly organizational performance reports	Compiling quarterly organizational performance reports and one annual report	Ор Ех	4 Reports	1	1	1	1
			1	Producing one annual report for submission to treasury, DLG&H and etc.	Annual Report	Ор Ех	1 annual report	Data Collection	Compilat ion	Producing report	
	Employee (Individual) PMS	To implement PMS to all employees of Vhembe District Municipality by June 2010	1	Compilation of performance agreements before the start of the financial year	Compilation of performance agreements before the start of the financial year	R300 000	1021	1021			
			1	Ensuring that all employees sign their performance agreement before the end of July each year	Ensuring that all employees sign their performance agreement before the end of July each year	Op Ex	1	1			





Departmen tal KPA	Specific Issues	Objective	Baseline	КРІ	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
			4					-	1		
			4	Quarterly assessments of employee performance	Ouarterly assessments of employee performance	Ор Ех	4	1	1	1	1
			0	Conducting employee of the quarter/ year awards for excellent performance to motivate the employees to improve performance	Quarterly employees excellence awards	Ор Ех	4	1	1	1	1
			2	Conducting 4 PMS workshops	PMS workshops	Ор Ех	4	1	1	1	1
		Team Building Sessions				R607 500					
Service Delivery monitoring and	Service Delivery database	To compile and update reliable and credible service delivery database	4	Compilation and quarterly updating of service delivery database	Compilation and quarterly updating of service delivery database	Op Ex	4	1	1	1	1
Evaluation	Five Year Local Government Strategic Agenda		4	Producing quarterly reports	Producing quarterly reports	Op Ex	4	1	1	1	1
	Service Delivery Standards		1	Reviewed service standards	Reviewed service standards	Op Ex	1	1			
			0	Quarterly implementation reports	Quarterly implementation	Ор Ех	4	1	1	1	1
	Project site visits		0	10 Quarterly reports	Quarterly reports	Ор Ех	4 Reports on 40 sampled projects	1	1	1	1
	Baseline Workshop		0	Conduct 1 workshop per quarter	4 workshops	Ор Ех	4 workshops	1	1	1	1
	Service excellence	To ensure that the municipality fully participate in Municipal Excellence Awards (Vuna Awards etc) at all times	1	Filling the Vuna Awards application forms and submitting it to the Department of Cooperative Governance and Traditional Affairs within the due date and make presentations as	Ensure that the municipality successfully participates in Vuna Awards	Op Ex	1	1			





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr Targ	1	2	3	4
							1				
				required							
			1	Visiting the best performing municipalities	Visiting the best performing	Ор Ех	1		1		
				for benchmarking on best	municipalities for						
				practices	benchmarking on best practices						
				KPA 2: BASIC SE	RVICE DELIVERY						
			RESPONS	SIBLE PERSON: GENERAL	MANAGER – TECHNICA	L SERVICE	S				
Water Supply	Operation and Maintenance	To ensure effective water		85% Water Supply to Communities	Operation and Maintenance	Ор Ех	4 reports	1 report	1 report	1 report	1 report
Зирріу		supply to communities									
	Free Basic Water	Provision of FBW		MGL of water supplied supplied	Tankering Programme	Ор Ех	4 reports	1 report	1 report	1 report	1 report
	Refurbishment	To ensure effective refurbishment of water		90% Optimum capacity of water services	Refurbishment	R 30 Million	4 reports	1 report	1 report	1 report	1 report
		service infrastructures		infrastructure	Programme						
	Masibambane	Improve Municipal System	0	Completed Reverse Transfer	Masibambane	R 3 Million	4 reports	1 report	1 report	1 report	1 report
	Cost Recovery	Improve Municipal Financial viability	0	30% of VDM covered with Cost Recovery	Cost Recovery	R 17 Million	4 reports	1 report	1 report	1 report	1 report
	Infrastructure	To increase access to	0	Progress/Stage ach	Water Supply Infrastructure						
	Development	water supply			Development Development						
				Implementation of water projects	Musina and Nancefield –	R 6 Million	Completion	Construction	Construc tion	100% Completion	Retention
				projects	Upgrading of oxidation ponds Phase II	Willion			don	Compiction	
						R 400 000.00	Completed Project	100% Retention			
<u> </u>				1	Musing and	000.00	110,000	NOTOTITION			

Musina and Nancefield –





Departmen tal KPA	Specific Issues	Objective	line	KPI	Projects / Programmes	let	lal et		Quarte	rly Target	
			Baseline			Budget	Annual Target	1	2	3	4
							•		,		•
					Upgrading of oxidation ponds Phase 1			Completion			
					Malamulele East Bulk Water Supply	R 2.5 Million	Planning	100% Feasibility complete	100% Design	100% Design	Completion
					NN20ADoubling of R2 to Tshilapfene	R 1 Million	Completion	Retention	Retentio n	Retention	Completion
					Middle Letaba RWS- Doubling Majosi Phase 1	R 7.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Nzhelele RWS- Mutshedzi Water Purification	R 13 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Masakona Bulk Water Supply	R 250 000.00	Retention	Retention	Retentio n		Completion
					Dumela Water Reiculation	R 1Million	Retention	Retention	Retentio n	Retention	Complete
					Tshipise Dambale Water Reticulation	R 250 000.00	Retention	Retention	Retentio n	Retention	Complete
					Musina Water Augmentation and Storage	R 100 000.00	Retention	Retention	Retentio n	Retention	Complete
					Household connections Domboni, Malale & Madimbo	R 300 000.00	Completion	Construction	Retentio n	Retention	Completion
					Rehabilitation of Gwangwathini	R 257 000.00	Retention	Retention	Retentio n	Retention	Completion
					Guyuni/Khunguni Water Supply	R 7 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Rehabilitation of Makuya RWS	R 450 000.00	Completion	Construction	100% Construc	Retention	Completion
					Mukununde/Maraman zhi Water Supply	R 250 000.00	Completion	Retention	Retentio n	Retention	Completion
					Tshiungani Water Reticulation	R 250 000.00	Completion	Retention	Retentio n	Retention	Completion
						R 200 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mulenzhe Old and	-					

Mulenzhe Old and New Water





Departmen tal KPA	Specific Issues	Objective	·line	KPI	Projects / Programmes	get	aal et		Quarte	rly Target	
			Baseline			Budget	Annual Target	1	2	3	4
					Reticulation						
					Mhinga Ponds Phase	R 4 Million	Completion	Construction	Construc tion	Constructio n	Completion
					П	R 350	Completion	Retention	Retentio	Retention	Completion
					Mhinga Ponds Phase I	00.00			n		·
					Sereni Bulk Water	R 600	Completion	Retention	Retentio	Retention	Completion
					Supply Mashamba Bulk Water	000.00 R 700	Completion	Construction	n Completi	Retention	Retention
					Supply	000.00	Completion	Construction	on	Retention	Retention
					Kutama/Sinthumule	R 250	Completion	Retention	Retentio	Retention	Completion
					Contract A	000.00	C	0	n	O t t ! -	0
					Kutama/Sinthumule Contract 2A	R 3 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Kutama/Sinthumule	R 950	Completion	Retention	Retentio	Retention	Completion
					Contract B1	000.00	·		n		
					Kutama/Sinthumule Contract B2	R 600 000.00	Completion	Retention	Retentio	Retention	Completion
					Kutama/Sinthumule	R 900	Completion	Retention	n Retentio	Retention	Completion
					Contract B3	00.00	Completion	rtotondon	n	rtotomion	Completion
					Kutama/Sinthumule	R 600	Completion	Retention	Retentio	Retention	Completion
					Contract B4 Kutama/Sinthumule	000.00 R 1.2	Completion	Retention	n Retentio	Retention	Completion
					Contract B5	Million	Completion	Retention	n	Retention	Completion
					Kutama/Sinthumule	R 18	Completion	Construction	Construc	Constructio	Completion
					Contract B6	Million	0 1 11	0 1 11	tion	n	0 1 11
					Kutama/Sinthumule Contract C	R 10 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Contract	R1	Design	Feasibility	Technic	Design	Tendering
						Million		Study	al	Approval	, and the second
					Mapani Water Supply Musina Water and	R 2	Docian	Foodbillity	Report	Docian	Tondorina
					Sanitation New	Million	Design	Feasibility Study	Technic al	Design Approval	Tendering
					Proclamation			- S.uuj	Report		
					Khubvi Water Supply	R 6	75%	Design	25%	50%	75%
						Million	Complete	Approval	Construc tion	Constructio n	Construction
						R 637	Completion	Retention	Retentio	Retention	100%
					Mutale Route S –		1.000				

Mutale Route S -





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	get	ual let		Quarterly Target		
			Base			Budget	Annual Target	1	2	3	4
					Phase1 A	000.00			n		Completion
					Mutale Route S – Phase 2A	R 500 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mutale Route S – Phase 2B (Humbulani)	R 160 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mutale Route S – Phase2B (De GUEL)	R 100 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mutale Route S – Phase 2B (Nexo 417)	R 500 000.00	Completion	Construction	Retentio n	Retention	Completion
					Mutale Route S – Phase2C (Denrob)	R 800 000.00	Completion	Construction	Retentio n	Retention	Completion
					Mutale Route S – Phase 2C Li ore)	R 250 000.00	Completion	Construction	Retentio n	Retention	Completion
					Mutale Route S – Phase 2 C (Ndidzu)	R 100 000.00	Completion	Construction	Retentio n	Retention	Completion
					Mutale Route S – Phase 2 C(Koepo)	R 100 000.00	Completion	Construction	Retentio n	Retention	Completion
					Damani RWS NN20B Bulk Line to Thenzheni Phase 5	R 8.4 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Thohoyandou Sewerage Work Phase II	R 28 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshikuyu, Dovhu, Duluthulu,Bennde Mutale	R 2.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Masisi Sandwell Point B	R 900 000.00	Completion	Construction	Retentio n	Retention	Completion
					Rammbuda Pump Station: Bulk Line to Mavhode (Diva)	R 6 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Mafukani to Mabila Rising Main Phase II	R 14 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Musina Installation of Sewer Ext 6 and 7	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Musina Installation of	R 1	Design	Feasibility	Technic	Design	Tendering

Musina Installation of





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	uarterly Target	
			Bas			Buc	Anr	1	2	3	4
					Sewer Ext 1	Million		Study	al	Approval	
									Report		
					Phiphidi /Ndondola Water Reticulation	R 6 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Thohoyandou Unit C Ext Water Supply	R 4.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshidzivhe Local Ground Water Reticulation	R 9.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshixwadza Water Reticulation Phase II	R 7.9 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshiendeulu Water Supply	R 7.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Ngwekhulu, Bofu La Mato Water Reticulation	R 6.1 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Mukumbani, Tshilapfene, Rabali	R 17 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Lupepe Nwanedi RWS	R 18 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Provision of water- farming areas	R 5 Million	75% Complete by end 2009/10	Design/Tend er	Construc tion	Constructio n	75% Complete
					Musina Ext. 14 Water Reticulation	R300 000.00	Completion	Retention	Retentio n	Retention	Completion
					Musina Ext. 14 sewer reticulation	R5.2 Million	Completion	Construction	Construc tion	Retention	Completion
					Rambuda Pump Station: Bulk Line to Mavhode (Tshimax)	R 400 000.00	Completion	Construction	Construc tion	Retention	Completion
					Mutale RWS-WTW Raw Water Pump	R 200 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mutale RWS-WTW (5 MG Concrete Reservior)	R 350 000.00	Completion	Retention	Retentio n	Retention	Completion
					Mutale RWS-WTW (New Dosing Building)	R 350 000.00	Completion	Retention	Retentio n	Retention	Completion





Departmen tal KPA	Specific Issues	Objective	ne	KPI	Projects / Programmes	+	_		Quarte	rly Target	
lai KFA			Baseline		Frogrammes	Budget	Annual Target	1	<u> </u>	2	4
			B			B	Āμ̈		2	3	4
							I a		l =		
					Mutale RWS-WTW (Replacement of Sand)	R 100 000.00	Completion	Retention	Retentio n	Retention	Completion
					Altein Bulk Storage and Water Reticulation	R 403 000.00	Completion	Retention	Retentio n	Retention	Completion
					Thohoyandou Business Area- Sewer	R 5.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Damani RWS NN20B Bulk Line to Thenzheni Mianzwi Phase 4	R 2.8 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Khakhu Water Supply	R 650 000.00	Completion	Retention	Retentio n	Retention	100% Completion
					Makwarela Water Reticulation	R 5 Million	Completion	Construction	Construc tion	Constructio n	100% Completion
					Itsani Main Services	R 500 000.00	Completion	Retention	Retentio n	Completion	
					Middle Letaba Command Reservoir	R 3.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Mavhode to Mabila Bulk Water Supply	R 12 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Mavhode/Madatshitshi /Tshamulungu/Mafhoh oni Water Supply	R 7 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshitale RWS: Mulima,Likhade,Pfana nani Water Supply- Contract A	R 700 000.00	Completion	Retention	Retentio n	Retention	Completion
					Water Supply Equipments	R 5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Damani RWS- Feasibility Study	R 2.9 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Malamulele West RWS	R 7 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Thohoyandou Business Area Water Supply	R 3 Million	Completion	Construction	Construc tion	Constructio n	Completion





Departmen tal KPA	Specific Issues	Objective	ine	KPI	Projects / Programmes	et	t al		Quarte	rly Target	
<u></u>			Baseline			Budget	Annual Target	1	2	3	4
					Nandoni to Malamulele Bulk Water Supply	R 10 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Dzindi-Lwamondo RL2-RL6	R 5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Tshitale RWS: Mulima,Likhade,Pfana nani Water Supply Contract B	R 500 000.00	Completion	Retention	Retentio n	Retention	Completion
					Kutama/Sinthumule Bulk Water Supply (DWAF)	R 16.5 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Muwaweni,Madadzhi, Luvhufhe,Tswika and Slanger Bulk Water Supply	R 200 000.00	Completion	Retention	Retentio n	Retention	Completion
					Kurhuleni North Storage and Reticulation	R 6 Million	Completion	Construction	Construc tion	Constructio n	Completion
					Matsa, Mamvuka, Manyii Bulk Water Supply	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Tshishivhe,Mulodi,Ma ngaya Reticulation	R 5Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Tshikhudini Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Block A Extention , Miluwani, Tshidaulu Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Mphego Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Thohoyandou Block Q Extension Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Belemu, Mutanda	R 1	Design	Feasibility	Technic	Design	Tendering

Belemu, Mutanda





Departmen tal KPA	Specific Issues	Objective	line	KPI	Projects / Programmes	get	aal et		Quarte	rly Target	
			Baseline			Budget	Annual Target	1	2	3	4
					II,Phiphidi, Ngwenani Ya Themeli and	Million		Study	al Report	Approval	
					Mathule Zone 8 Shayandima Ext 9,10 and 11	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Thohoyandou Block K Ext Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Nzhelele North RWS	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Nzhelele North RWS (Tshedza, Tshifhire and Murunwa)	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Mutale RWS (Upgrading of Purification Works)	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Tshiungani II, Nwini,Maholoni, Bileni (Electrification of Boreholes)	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Vhembe District Waste Water Management Plan	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Mphagane and Thondoni Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Tshagwa,Baimore,Tsh iungani Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Makwarela Ext 3 and 4 Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Hlungwane (Ntlaveni D) Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Tshitale RWS	R1	Design	Feasibility	Technic	Design	Tendering

Tshitale RWS





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
					(Pipeline to Nandoni)	Million		Study	al Report	Approval	
					Tshakhuma RWS	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Phiphidi –Shonisani Water Reticulation	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Mhinga/Lambani Bulk Water Supply	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Integrate mini boreholes of Makwarani, Mudzidzidzi, Tshidzivhe, Maranzhe, Vondo Lantha and La Fhasi etc into RDP level scheme with reservoirs	R 9.5 Million	Completion	Design/Tend er	25% Construc tion	50% Constructio n	75% Construction
					Sewerage network development at Eltivillas Extension 1	R10 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Malamulele East (Xhikhundu / Mhinga):	R 1 Million	Design	Feasibility Study	Technic al Report	Design Approval	Tendering
					Malonga water reticulation Tshikuwi Water	Op Ex Op Ex	Planning Planning	Feasibility Study Feasibility	Feasibilit y Study Feasibilit	Technical Report Technical	Technical Report Technical
					Supply Masakona water	Ор Ех	Planning	Study Feasibility	y Study Feasibilit	Report Technical	Report Technical
					reticulation Chavani water reticulation	Ор Ех	Planning	Study Feasibility Study	y Study Feasibilit y Study	Report Technical Report	Report Technical Report
					Nooitgedatch boreholes	Op Ex Op Ex	Planning Planning	Feasibility Study Feasibility	Feasibilit y Study Feasibilit	Technical Report Technical	Technical Report Technical
					Mpheni bulk water		9				

Mpheni bulk water





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	get	ual et			rly Target	
			Base			Budget	Annual Target	1	2	3	4
						•	•	•			
					supply and reticulation			Study	y Study	Report	Report
					Tshituni/Tembaluvhilo/ Mawoni bulk water supply and reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Luvhalani/Tshituni/Par adise bulk water supply	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Mashau bulk water supply and reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Mailskop/Muzhedzi/VI eifonttein bulk water supply and reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Tshirolwe Ext 3 storage and reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Sewerage network development at Eltivillas Extension 1	Op Ex	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Sewerage network development at Vuwani extension	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Sewerage network development at Makhado extension 9	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Siloam, Tshavhalovhedzi Water Supply	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Makatu, Manngo and Tshikhudo Water Supply	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
					Migavhini, Vhutuwangadzebu, Tshikota, Mandiwana Water Supply	Op Ex	Planning	Feasibility Study	Feasibilit y Study	Technical Report	Technical Report
	Water services SLAs	To report on the implementation of SLA		Monitoring service level agreements signed between District and LM	Monitoring service level agreements signed between District and LM	Ор Ех	4 reports	1 Report	1 Report	1 Report	1 Report





Departmen tal KPA	Specific Issues	Objective	line	KPI	Projects / Programmes	jet	ial et		Quarte	rly Target		
			Baseline			Budget	Annual Target	1	2	3	4	
Sanitation		To ensure that people in		Provision of sanitation	VDM Household	R 60	Completion	Construction	Construc	Constructio	Completion	
supply		the District have access to			Sanitation	Million	•		tion	n		
		decent sanitation by 2010			Masisi sewage	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Makwarela extension 3 (Far East) sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Block Q Extension sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Block N sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Block J Ext sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Shayandima Ext 9, 10 & 11 sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
					Block L sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
						Tshifulanani (including ponds repair) sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	
					Block K (Thohoyandou)	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
						Block M (remaining part) sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report	
					Block C extension sewer reticulation	Ор Ех	Planning	Feasibility Study	Feasibilit y Study	Technical Report		
LED Projects		Improve local economy in the District			Awelani Eco-Tourism	R10 Million	Completion	Construction	Construc tion	Constructio n	Completion	
					Mapate Eco-Tourism	R10 Million	Completion	Construction	Construc tion	Constructio n	Completion	
					Masisi Taxi Rank	R8 Million	Completion	Construction	Construc tion	Constructio n	Completion	
					Pedestrian Walk, JJ Motors to Sibasa	R1 017 448	Completion	Construction	Construc tion	Constructio n	Completion	
					Tshakhuma Hatchery		Completion	Construction	Construc tion	Constructio n	Completion	





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
					Pfano Polish		Completion	Construction	Construction	Constructio n	Completion
					Tshififi Concrete Manufactory		Completion	Construction	Construc tion	Constructio n	Completion
					Makuya Feedlot	R1 350 000	Completion	Construction	Construc tion	Constructio n	Completion
					Fresh Produce Market	R1.7	Completion	Construction	Construc tion	Constructio n	Completion
Community Services		To improve capacity to respond to Emergency			Concept Plan of Dzanani Fire House	R1 Million	Completion	Tender	Construc tion	Constructio n	Construction
Projects					Malamulele Fire Station	R 24 Million	Completion	Tender	Construc tion	Constructio n	Construction
					Vuwani Fire Station & Training Centre	R38 Million	Completion	Tender	Construc tion	Constructio n	Construction
					Female Single Quarters at Makhado	R 600 000.00	Completion	Tender	Construc tion	Constructio n	Construction
					Female Single Quarters at Obed Mashaba	R 600 000.00	Completion	Tender	Construc tion	Constructio n	Construction
Electricity supply		To electrify 6000 household annually in order to ensure that people in the District have	55414	Engaging, Eskom, EDI Holdings & Solar vision for the provision of energy in the District	Prioritizing energy needs for grid and non grid energy	Ор Ех	8 meetings	2 meetings	2 meeting s	2 meetings	2 meetings
		access to grid energy by 2012.		Consolidating indigent registers of the Local municipalities	Consolidating indigent registers of the Local municipalities	Ор Ех	1	1	M& E	M& E	M& E
				Coordinating District Energy forum meetings	Coordinating District Energy forum meetings	Ор Ех	4 meetings	1 Meeting	1 Meeting	1 Meeting	1 Meeting
				Verifying lists from Local municipalities and submit to Eskom	Verifying lists from Local municipalities and submit to Eskom	Ор Ех	4 coordination Reports	1 Report	1 Report	1 Report	1 Report
Roads and storm-water	Tarred (surfaced) roads	To improve 20 km of roads accessibility annually	2802.5 4	Upgrading roads	Mavhunga Access road: Phase 2.	R 15 Million	Completion	Construction	Construc tion	Constructio n	Construction
infrastructu re developmen t		-			Upgrade Of Road D3570:Road From Ramukhuba To Vuwani	R 40 Million	Completion	Construction	Construc tion		





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target			Quarterly Target	
			Bas			Buc	Anr Tarç	1	2	3	4
					Maungani Access	R 20	Completion	Tender	Construc	Constructio	Construction
					Roads : Phase 2 Upgrade Road Leading To The Airforce Base from Madombidzha Phase 1	Million R 14 Million	Completion	Construction	tion Construc tion	n	
					Khunguni Access Road	R 4 Million	Completion by the 2 nd quarter	Construction	Completi on		
					Tshilapfene to Mukumbani: Upgrading from Gravel to Tar	R 2 Million	Complete the Design by 3rd Quarter	Tender for Consultant	Design	Tender for Constructio n	Construction
					Makonde/Matangari Access Road Phase 2	R 15 Million	Complete by 4 th Quarter	Tender	Construc tion	Constructio n	Completion
					Construction of internal roads: Nancefield Extension 5 & 7	R 6 Million	Complete by 4 th Quarter	Tender	Construc tion	Constructio n	Completion
					Rehabilitation of Shayandima Industrial Area Streets	R 15 Million	Complete by 4 th Quarter	Construction	Construc tion		
	Gravel (unsurfaced) roads			Roads maintenance	Regravelling, blading and clearing of district roads	R 5 Million	Maintenance of 20km	Tender	Impleme ntation	Implementa tion	Implementati on
	Road furnitures, Markings and Stormwater drainage			Upgrading infrastructure	Upgrading of existing infrastructures		Implement by 2 nd quarter			Implementa tion	Implementati on
Transport planning and	Intermodal Infrastructure (Bus and Taxi Rank)	To construct one Multimodal facility annually in order provide safe,		Developing of multi – modal infrastructure.	Development of Side Walk paving(JJ Motors-Sibasa)	R4m	Complete by 2nd Quarter	Construction	Construc tion		
infrastructu re provision		affordable, reliable, efficient and fully integrated transport operations and Infrastructure by 2020			Development of Masisi Taxi Rank	R8m	Complete by 4th Quarter	Construction	Construc tion	Constructio n	Construction





Departmen tal KPA	Specific Issues	Objective	aseline	KPI	Projects / Programmes	dget	nual get		Quarter	ly Target	
			Bas			Bu	Anı Tar	1	2	3	4

			RESPONS	SIBLE PERSON: GENERAL	MANAGER – COMMUNIT	Y SERVICE	ES .				
	<u></u>						_		1 .	T	1
Disaster managemen t provision	Disaster risk management plan	To ensure effective response to emergencies and disasters	0	Identify risks , collect data and convey to relevant sector department / institution	Identify risks , collect data and convey to relevant sector department / institution	R1.5.m	1	4 work shops	1	Implement	implement
			0	Developing risk reduction plan	Developing risk reduction plan	Ор Ех	1	4 work shops	1	Implement	Implement
			8	Conducting research on hazards and vulnerabilities	Conducting research on hazards and vulnerabilities	Ор Ех	10	2	3	2	3
			0	Developing Integrated Disaster Management Framework	Developing Integrated Disaster Management Framework	Ор Ех	1	1	2 Work shops	1 Work shop	1 Workshop
				Developing Early warning system and activation plan	Developing Early warning system and activation plan	CGTA				Training	1
			DDMA F establis hed	Developing policy on recruitment of volunteers	Developing policy on recruitment of volunteers	OPEX	1		1	3 Workshops	2 Workshops
			0	Developing operational and coordination plan for JOC and identify stakeholders	Developing operational and coordination plan for JOC and identify stakeholders	R1.5m	1	1	2 Work shops	2 Work shops	1 Work shop
	Risk identification	To promote early warning	0	Risk identification	Workshops	R100 000	14	3	3	4	4
	Risk reduction	To promote safe environment	0	Risk reduction	Risk reduction plan	Ор Ех	1		1		
	Resources and equipment	To effectively enhance service delivery	Phase 1 comple ted	Construction of Disaster Management Centre phase II: Offices	Disaster Management Centre phase II: Offices Standby generator	R7.5 m	1	Appointment of contractor	Construction	Constructio	Completion
				Construction of Multi- sports facilities	Multi-sports facilities	R1.5m	1				1
				Construction of Arts and culture center	Arts and culture	R3.5m	1				1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
	Volunteers	To ensure rapid response , render service in a professional way , enhance manpower and		Rapid response to disasters	Rapid response to disasters	Ор Ех	100 Volunteers mobilisation				100 Volunteers
	Joint Operation Committee (JOC)	normalize the situation To jointly deal with disasters and mobiles resources		Functional Joint Operation Committee (JOC)	Functional Joint Operation Committee (JOC)	Ор Ех	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
Fire and rescue services	Special operations(fire ,rescue services and special services such as hazardous materials, removals of bees,			% of reported incidents responded to	Prompt response to all reported incidents and implementation of SOP'S for each particular incident	Ор Ех	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
	trapped victims in toilet)		48	Number of pre-fire plans	Visitation of high risk premises to determine the level of fire protection and means of escape in case of emergencies. Development of the plans	Op Ex	12	12	12	12	12
				Number of Easter and festive season holiday operations/ Arrive Alive Campaigns	Participation by all fire stations in the Easter and Festive season holidays operations in support of Arrive Alive Campaigns.	Op Ex	2			1	1
	Fire safety	To reduce fire hazards and ensure safe building usage by 2010		Number of fire prevention and protection inspections Enforcement of	No fire safety division Number of premises dealing with dangerous goods registered	Op Ex OPEX	1000 800	250 400	250 100	250 100	250 200
				Emergency Services By- laws	Number of transport permits issued % of plans processed for fire and rescue compliance Number of fire breaks	Op Ex Op Ex Op Ex	20 Quarterly Reports 200	5 1 Report 40	5 1 Report	5 1 Report	5 1 Report 100





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	nual yet		Quarte	rly Target			
			Bas			Buc	Annual Target	1	2	3	4		
					a a marilla ma a		I	T					
					compliance inspections on farms, orchards and plantations conducted								
					Number of summons/fines issued	Op Ex	Quarterly Reports	1 Report	1 Report	1 Report	1 Report		
	Fire training	To improve capacity for the provision fire and rescue services and to reduce the response time by 3 minutes by 2010		Number of community fire training	Communities are afforded 40 hours elementary fire fighting courses to capacitate them to deal with fires	Ор Ех	60	10	10	20	20		
	Fire protection	To reduce fire hazards and ensure safe building usage by 2010		Number of workshops	2 Workshops for each fire protection association	Ор Ех	8	2	2	2	2		
				Number of fire and rescue services awareness campaigns	Conduction of awareness in all fire and motor vehicle accident prone areas	Ор Ех	400	100	100	100	100		
						Number of information brochures	Development of information brochures to be used during awareness campaigns per quarter 30 000 each	Op Ex	4	1	1	1	1
							Number of International Study Tour	Study tour to Britain Australia/Germany to attain best practices with regard to the provision of fire and rescue services	Op Ex	1			1
				Number of fire and rescue services equipment procured	Specifications for the fire and rescue equipment	R3,7m	4 sets			4 sets			
				Number of vehicles and appliances procured	Specifications for the procurement of two Hazmat and two rescue vehicles	R12m				4			





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	Quarterly Target	
			Bas			Buc	Anr	1	2	3	4
								•	•		
				Concept plan of Dzanani fire house	Specification for the designs and feasibility studies Acquiring of stand	R1m	1		1 Plan		
Environmen tal health	Waste management			Monitoring of legal and illegal dumping or landfills Conducting workshops to relevant stakeholders	Conducting workshops to relevant stakeholders	R60 000	8	2	2	2	2
				Conducting Municipal health awareness /road shows to the communities Promoting a healthy environment to the communities	Conducting Municipal health awareness/road shows to the communities Promoting a healthy environment to the communities	R20 000	10	2	3	2	3
	Water quality	To manage the reduction of environmental hazards by 70 % in the district by		Cleanest town competition Awareness campaign	Awareness campaign	R20.000 R30-000	10	2	3	3	2
		2010		Water sampling of all rivers and bore-holes in the district	Water sampling of all rivers and bore-holes in the district	Ор Ех	60	14	16	16	14
	Food control	To reduce food borne disease and improve healthy lifestyle by 100% by 2010		Law enforcement of by laws Inspection of food premises	Inspection of food premises	Ор Ех	40000	1000	1000	1000	1000
	Health surveillance of premises	To ensure safe building usage 50 % by 2012		Law enforcement of by laws	Law enforcement of by laws Inspection of premises	Ор Ех	400	100	100	100	100
				Law enforcement	Number of business competitions	R60.000	4	1	1	1	1
	Communicable disease	To control and prevent communicable diseases by 100% in 2010		Law enforcement of by laws	Control of communicable disease during outbreak	Ор ех	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
	Vector control			Awareness campaigns	Awareness campaigns	Ор ех	10	2	3	2	3
	Environmental pollution &	To reduce noise in all town		Awareness campaigns	Awareness campaigns	Op ex	5	1	1	2	1
	control	in the district by 100% by		Law enforcement	Air pollution	Ор ех	10	2	2	2	2





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target			rly Target	
			Bas			Buc	Anr Tar	1	2	3	4
	Diamand of the dead	2010		l	monitoring	0	F0	10	20	10	10
	Disposal of the dead			Law enforcement of by laws	Law enforcement of by laws	Ор ех	50	10	20	10	10
				inspections of morturies	inspections of						
				·	morturies						
	Chemical safety			Registration of funeral	Registration of funeral	Ор ех	1				
				parlours Conduction of workshops	parlours Conduction of		5	1	2	1	1
				Law enforcement of by	workshops		3	'	2	'	•
				laws	Law enforcement of by						
	Noise control			Law enforcement of by	laws Law enforcement of by	Орех	30	5	10	10	5
	Noise control			laws	laws	Op ex	30	3	10	10	5
				Inspections for noise	Inspections for noise						
Primary	HIV/Aids	To reduce HIV/AIDS		Awareness campaigns	Awareness campaigns	R100-	4	1	1	1	1
health		infection in the District by 1,2% by 2010		by District Health Council, District AIDS		000					
		1,270 by 2010		council and Technical							
				AIDS Council							
	Home base care	To capacitate all home based cares centers and		Awareness campaigns and conduction of road	conduction of workshops	R100- 000	4	1	1	1	1
		ensure funding in 2010		shows, conduction of	conduction of road	Op Ex	4	1	1	1	1
		g z		workshop, erection of	shows to all facilities			•	·	'	
				condotainers in all public	erection of	R20-000	10	10	monitori	monitoring	monitoring
				buildings and encouraging VCT	condotainers in all public buildings and				ng		
				oncountry voi	encouraging VCT						
	Clinics	To render comprehensive		Training and Co-	Training and Co-	Ор Ех	1	-	-	1	-
		health services in the		ordinating funding of all	ordinating funding of						
		district		home based care centres	all home based care centres						
Educational	School Infrastructure	To ensure that there is		Assisting ABET centers	Assisting ABET	Ор Ех	1	-	-	1	-
services		electricity, water and		by honoring them with	centers by honoring						
provision		sanitation at schools in the District.		awards Honoring the best pupils	them with awards Honoring the best	Ор Ех	1	_		1	
		DISHICL.		, schools and circuits for	pupils , schools and	OPEX	1	-		1	
				best performance	circuits for best						
					performance						





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target	Quarterly Target					
			Bas			Buc	Anr	1	2	3	4		
Sports, arts and recreation facilities	Talent identification programme	To expose and nature hidden talent for contribution to local, provincial and national teams To encourage youth and elderly to participate for preservation of the games To ensure that cultural dances are preserved.		Establish district academy of sports	Establish district academy of sports	Loby funds	1	Planning	Impleme nt		1		
	Preservation of Arts & Culture Sports & recreational	To ensure sports arts and culture driven community in the district		Reviving local and district sports councils	Reviving local and district sports councils	Ор Ех	5	meetings	2 worksho ps		5 Councils		
	facilities recreational	in the district				Hosting district O.R Tambo Games for talent identification	Hosting district O.R Tambo Games for talent identification	Ор Ех	1			meetings	1
				Hosting district arts and culture competitions and festival	Hosting district arts and culture competitions and festival	Ор Ех	1	meetings	1	Review meeting			
				Hosting Mayoral Tournament	Hosting Mayoral Tournament	Ор Ех	1		meeting s	Procuring awards	1		
Safety and security	Safety and security	To reduce the level of crime in the District		Conducting of awareness campaigns	Conducting of awareness campaigns	Ор Ех	2	Networking	1	1			
				Hosting of workshops to the relevant stakeholders	Hosting of workshops to the relevant stakeholders	Ор Ех	1	Planning	1				
				KPA 3: LOCAL ECONOM	IIC DEVELOPMENT (LED)							
		R	ESPONSII	BLE PERSON: GENERAL M	ANAGER – DEVELOPME	NT PLANNI	ING						
Local Economic Developme nt	Growing the district economy	Increase the District economy by 3% annually in Vhembe District Municipality		Promoting tourism development and integration LED Summits	Cultural festival and showcase tour and Summit SMME Summit	R700 000.00 R200,00	1			1			





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	iual jet		Quarte	erly Target	
			Bas			Bud	Annual Target	1	2	3	4
					F	0.00					
					Forestry Summit	R200,00 0.00	1			1	
					Agricultural Summit	R200,00 0.00	1		1		
					Tourism Summit	R200,00 0.00	1		1		
					District Growth and Development Summit	R200,00 0.00					
				Adhering to spatial development framework	Adhering to spatial development framework	0.00	100%				
				Enhancing Environment Awareness Programme (EAP)	Enhancing Environment Awareness Programme (EAP)	R150,00 0	4	1	1	1	1
				Local Shows	Musina Local Show	50,000	1	1			
					Makhado Local Show	50,000	1		1		
					Mutale Local Show	50,000	1		1		
					Mukumbi Festival	50,000	1			1	
				National Shows	Durban Indaba Tourism Show	R350,00 0	1				1
					Rand Show	R200,00 0	1				1
				International Shows	World Tourism Market	200,000	1		1		
					International Tourism Bourse	200,000	1			1	
					Zimbabwe Tourism Show	100,000	1	1			
				Promoting Black Economic Empowerment (BEE)	Promoting Black Economic Empowerment (BEE)	Ор Ех	4 reports	1	1	1	1
				Investment Attraction	Staging of investor conference	R 200, 000.00	1		1		
				Promoting Public Private/Public Public Partnership (PPP)	Promoting Public Private/Public Public Partnership (PPP)	Ор Ех	4 Partnerships		2		2





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	get	ual et		Quarte	rly Target	
			Base			Budget	Annual Target	1	2	3	4
	Creation of jobs & poverty alleviation	Reduce unemployment by 5% annually in Vhembe District Municipality		Developing Integrated EPWP strategy	Developing Integrated EPWP strategy	Ор Ех	1			1	
				Enhancing information dissemination programmes	Enhancing information dissemination programmes	Ор Ех	20 Meetings	5	5	5	5
				Developing business management skills	Developing business management skills	R 300,000	100 People Trained		40	30	30
				Developing marketing strategy	Developing marketing strategy	R300,00 0	1 Strategy				1
	Rural economic base development	Alleviate poverty in Vhembe District municipality by 10% annually		Establishing and supporting of community based projects:	Phase II completed, Phase I operational	R10 Million	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
		armouny		Awelani Community Tourism							
				Mapate Community Tourism	Phase II of the Project Complete	R10 Million	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
				Fresh Produce Market R6m	Operationalisation of the Fresh Produce Market	R1,7 Million	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
				Makuya feedlot R	Construction of the feed lot	R1 350 000	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
				Phaswana Irrigation	Installation of irrigation system	R 500,000		25%	25%	25%	25%
				Agricultural Equipment Landing Deport R2m	Establishment of the Municipal Entity and a Depot	R1,500, 000	Quarterly Reports	1 Report	1 Report	1 Report	1 Report
				Thohoyandou Tayloring	Establishment of a factory	R1m	Planning	1 Report	1 Report	1 Report	1 Report
				Furniture Factory	Establishment of the factory for the disabled	R1m	Planning	1 Report	1 Report	1 Report	1 Report
				Start-up Capital R2m	Kick start capital for the 6 projects		6 Projects	1 Report	1 Report	1 Report	1 Report
				Mhinga cultural village R3.5m	Establishment of a cultural village	R3 500 000	Planning	1 Report	1 Report	1 Report	1 Report
				Vhembe Arts and	Establishment of	R600	Planning	1 Report	1 Report	1 Report	1 Report





Departmen tal KPA	Specific Issues	Objective	ЭС	KPI	Projects /	+	_		Quarte	rly Target	
ldi NPA			Baseline		Programmes	Budget	Annual Target				
			Ba			Bn	An	1	2	3	4
			,	Cultural projects R600.000.00	cultural project	000					
				Masakona Irrigation Scheme R600.000.00	Installation of irrigation systems	R600 000	Planning	1 Report	1 Report	1 Report	1 Report
Transport planning and	Intermodal Infrastructure (Bus and Taxi Rank)	To construct one Multimodal facility annually in order provide safe,		Developing of multi – modal infrastructure.	Development of Side Walk paving(JJ Motors-Sibasa)	R1 017 448	1	1			
infrastructu re provision		affordable, reliable, efficient and fully			Development of Masisi Taxi Rank	R8m	1				1
		integrated transport operations and Infrastructure by 2020		Strengthening, reviving and supporting the Transport Forum, Taxi Council, Bus and Commuters association.	4 Reports	Ор Ех	4	1	1	1	1
				Developing Traffic Congestion Strategy	T.O.R, Advertisement Appointment Development and monitoring		Advert	Appointment	Develop ment	Finalisation	1
	Railway line	To coordinate the construction and revival of railway line and		Coordinating the development of a rail line.	Reports	Op Ex	4	1	1	1	1
	Airline (Airport)	Airports in order provide safe, affordable, reliable, efficient and fully integrated transport operations and Infrastructure by 2020.		Coordinating revival of Airport.	4 Reports	Op Ex	4	1	1	1	1
	Non-motorized transport plan & facility	To develop Non motorized plan by 2010 in order provide safe and fully integrated transport operations and Infrastructure by 2020		Developing of Non – Motorized infrastructure plan & implementation.	T.O.R, Advertisement Appointment Development and monitoring		1	Advert	Appoint ment	Developme nt	Finalisation
	Road Safety (vehicles & pedestrians)	To conduct 4 road safety campaigns annually in order to provide safe,		Coordinating implementation of law enforcement bylaws	4 Reports	Ор Ех	4	1	1	1	1
		reliable, efficient and fully integrated transport		Promoting safety awareness,	4 Reports	Ор Ех	4	1	1	1	1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
					,						
		operations by 2020									
				KPA 4: MUNICIPAL F	FINANCIAL VIABILITY						
			RE	SPONSIBLE PERSON: CHI	EF FINANCIAL OFFICER	(CFO)					
Budget and Financial Reporting	Submission of section 71 reports	To ensure that the MTERF allocations of all available municipal resources are done through a proper process as detailed in the MFMA.	Format of the report exists	Number of monthly budget statements	Monthly submission of budget statements to the municipal manager within 7 working days after the end of each month in line with section 71 of the MFMA	Op Ex	12	3	6	9	12
	Annual Budget Plan			Submission of the 2010/11 budget plan to Council	Compile 2010/11 budget plan with due dates in compliance with sec of the MFMA	Ор ех	August 2009	1			
	2009/10Adjustment Budget		Adjust ment by Depart ments not informe d	Submission of the 2009/10 Adjustment budget to Council	Consultative meeting with Departments and provide guidance in respect of adjustments and compile report in accordance with MFMA requirements	Ор ех	Jan 2010			Jan 2010	
	Preparation of 2010/11 Draft Budgets		100% Compli ance	Submission of 2010/11 Draft budgets to Council	Preparation and submission of the 2010/11 Draft budget to Council in line with sec 16 and 17 of the MFMA as well as the Municipal Budget reporting Regulations	Ор Ех	March 2010			March 2010	





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	iual yet			rly Target	
			Bas			Bud	Annual Target	1	2	3	4
	2011/13 Final Budget GRAP Compliant 2008/9 financial statement	To prepare financial statements which fairly present the financial position, results and cash flow of the municipality.	100% Compliance 2008/9 to be submitt ed to	Submission of the final 2011/13 budget to Council for approval Submission of the 2008/9 GRAP compliant financial statement to A G	Submission of 2011/13 Budget to Council in line with the Municipal Budget reporting format Compilation of the 2008/9 Financial Statements	Op Ex R556 500	May 2010 31August 2008	1			May 2010
			AG on 31 August 2009								
	2008/9 Audit Report			Analyse and compile a report with recommendations on the Audit Report received from AG	Submission of audit report with recommendations to Council	Op ex	Within 2 months after receipt from AG			1	
	2009/10 Internal Audit		2007/8 Audit report submitt ed to Council	Responding to Internal Audit queries issued	Submission of management comments on internal audit queries	Ор ех	In terms of the Audit plan	1 Report	1 Report	1 Report	1 Report
Expenditure and Asset Managemen t	Asset Register	To safeguard the municipality assets and resources, as well as ensuring the financial policies are being implemented efficiently and effectively.	Assets manag ement policy in place	Submission of an updated Asset register to the Municipal manager	Monthly report on all movement of Council's assets. Assets certificate obtained from departments, including updating the register with acquisition and monthly movements	Ор Ех	4	1	2	3	4
	Creditors payment within 14 days of receipt of invoice at the expenditure section			Monthly creditor Payments report submitted together with section 71 reports(Financial Indicators) to the Accounting Officer	Daily processing of creditor payments and monthly reports on payments received and processed	Op Ex	12	3	6	9	12





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target		Quarte	rly Target	
			Bas			Buc	Anr	1	2	3	4
		[-					Ι,	T a	Lo	La	Ι.,
Supply Chain Managemen t	Stock Take: at Store	To ensure that procurement of goods and services is done following a process which is fair, equitable, transparent, competitive and costeffective at all times.	Stock take was done during June 2007	Quarterly stock take report	Independent stock take to determine shortages and surpluses quarterly during financial year and compile a report to the accounting Officer	Ор Ех	4	ı	2	3	4
	Bid register			Quarterly reports on procurement statistics to the Accounting Officer and Council	Create and maintain a bid register	Ор Ех	4	2	3	4	4
	Bid register			Quarterly report on procurement statistics for bids awarded below R200 000	Create and maintain a bid register	Ор Ех	4	1	2	3	4
	Maintain a supplier data base register		Manual ly operate d	Quarterly performance report on the supplier data base	Create and maintain a fully operational supplier data base system	Ор Ех	4	1	2	3	4
	Bid Evaluation			Number of bids evaluated	Number of bids evaluated	Ор Ех	92	30	30	20	12
	Bid adjudication			Number of bids adjudicated	Number of bids adjudicated	Ор Ех	92	30	30	20	12
	Bids awarded			Number of bids awarded	Number of bids awarded	Ор Ех	92	30	30	20	12
Revenue managemen t	Billing	To improve processes, procedures and quality of financial information	Current ly not done	Monthly billing of local municipalities for bulk water supply	Meter reading and distributing monthly statements to local municipalities	Ор Ех	12	3	6	9	12
	Debt collection and credit control		Current ly not done	Monthly collection reports of water revenue due to Council to the municipal manager	Monthly collection of outstanding water revenue from local municipalities	Ор Ех	12	3	6	9	12
	Cash and investment management			Monthly report on cash and investment	Monthly report	Ор Ех	12	3	6	9	12

management submitted with sec 71 reports (





Departmen	Specific Issues	Objective		KPI	Projects /				Quarte	rly Target	
tal KPA			Baseline		Programmes	Budget	lual yet				
			Bas			Bud	Annual Target	1	2	3	4
				Financial indicators)							
	Grants			Grant register report		Op Ex	4 Reports	1 Report	1 Report	1 Report	1 Report
			KP	A 5: GOOD GOVERNANCE	AND PUBLIC PARTICIPA	ATION					
		RESPONS	SIBLE PER	SON: SENIOR MANAGER I	N THE OFFICE OF THE N	MUNICIPAL	MANAGER				
Inter- government al relations	Municipal Managers Forum	To ensure full participation of all spheres and ties of government in the IGR in		Technical Intergovernmental Forum meetings	Intergovernmental Forum meetings	R60 000	4 Meetings	1	1	1	1
	Mayors forum	the District in order to comply 100% with the IGR Framework Act		Mayors Intergovernmental Forum meetings	Intergovernmental Forum meetings		4 Meetings	1	1	1	1
Audit	Internal Audit	To provide an independent, objective assurance internal audit report on quarterly basis to the audit committee	0	Reviewing the structure of internal audit unit and appointing additional staff members.	Reviewing the structure of internal audit unit and appointing additional staff members.	R100 000	3	2	1		
		annually in order to evaluate and improve the effective the effectiveness of risk management, control and governance		Implementing the Professional Practice framework (PPF) – Standards in our functions	Implementing the Professional Practice framework (PPF) – Standards in our functions	Op Ex	4	1	1	1	1
		process.		Continuous professional development for all internal audit staff – Training through IIASA and National Treasury.	Continuous professional development for all internal audit staff – Training through IIASA and National Treasury.	Op Ex	4	1	1	1	1
			1	Preparing and review three year strategic plan and annual plan on yearly basis	Preparing and review three year strategic plan and annual plan on yearly basis	Ор Ех	1	1			
			0	Developing audit methodology	Internal Audit System	R100 000	1	1			
	Audit Committee	To have an audit committee which is gender	4	Quarterly meeting with the audit committee	Quarterly meeting with the audit committee	R100 000	4	1	1	1	1





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	ıual yet		Quarte	rly Target	
			Bas			Bud	Annual Target	1	2	3	4
		representative by 2010		<u> </u>						1	
Risk Managemen t	Risk management unit	90% Identification and prioritization of potential risk events annually in	4&1	Reviewing Risk Register and Risk Management Strategy	Reviewing Risk Register and Risk Management Strategy	R100 000	4 & 1	1	1	1	1&1
		Vhembe District Municipality	0	Conducting awareness campaign on Risk Management	Conducting awareness campaign on Risk Management	Ор Ех	2		1		1
			1	Establishing Risk Management committee and development of Risk Charter	Establishing Risk Management committee and development of Risk Charter	Op Ex	1	1			
Anti- corruption/ fraud		To do away with all forms of corruption and unethical conduct Immediately (within 24hours) after the	All	Encouraging all members of staff and Councillors to complete declaration of Interest forms.	Encouraging all members of staff and Councillors to complete declaration of Interest forms.	Op Ex	1079	270	269	269	269
		case has been reported in Vhembe District	0	Publicizing the list of the tender defaulters and suppliers in our municipality.	Publicizing the list of the tender defaulters and suppliers in our municipality.	Op Ex	4	1	1	1	1
		Municipality	All	Investigating al Fraud/ Corruption cases and protecting all whistle blowers.	Investigating al Fraud/ Corruption cases and protecting all whistle blowers.	Op Ex	All	All	All	All	All
			0	Conducting awareness campaigns on the Whistle blowing policy	Conducting awareness campaigns on the Whistle blowing policy	Ор Ех	2		1		1
Legal Services	Legal Compliance	To fully comply with legislations and ensure that the municipality is in a sound legal state at all times.	All	Consulting with relevant stakeholders to make sure that all gazzetted laws are implemented.	Consulting with relevant stakeholders to make sure that all Gazzetted By laws are implemented.	Op Ex	All	All	All	All	All
				Handling all legal disputes in time.	Handling all legal disputes in time.	R1,050 m	All	All	All	All	All





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target	Quarterly Target				
			Bas			Buc	Anr	1	2	3	4	
				Giving concise and comprehensive opinion and advice at all times.	Giving concise and comprehensive opinion and advice at all times.	Ор Ех	All	All	All	All	All	
				Conducting in-house workshops on legal issues	Conducting in-house workshops on legal issues	Ор Ех	2		1		1	
			2	Review By-Laws	By-Laws	R20 000	2	Analysis	Strategie s	Integration	Approval	
	Contract management	To handle appointment letters and contracts between the municipality and its service providers		Handling appointment letters and contracts	Appointment letters and contracts	Ор Ех	All	All	All	All	All	
		RESPON	SIBLE PEF	RSON: GENERAL MANAGE	R IN THE OFFICE OF TH	E EXECUTI\	/E MAYOR					
Communica tion	Newsletter	To produce 4 newsletters annually	0	Having quarterly quality produced news letters	Having quarterly quality produced news letters	R344 000	4	1	1	1	1	
	Thusong Service Centres	To provide developmental communication and bringing government services closer to the community annually.	Two fully establis hed centers and two satellite	Holding community meetings and doing service delivery road shows	Holding community meetings and doing service delivery road shows	R140 000	2		1		1	
	Media & liaison	To strengthen good working relationship with media at all times.	0	Organizing bi-annually press conferences.	Organizing bi-annually press conferences.	R55 000	2		1		1	
	Research	To monitor and evaluate the impact of government services on community annually.	0	Conducting quarterly service delivery research	Conducting quarterly service delivery research	Ор Ех	4	1	1	1	1	
	Marketing	To enhance corporate image of the institution at all times.	0	Developing bi-annual information brochures	Developing bi-annual information brochures	R120 000	2		1		1	





Departmen tal KPA	Specific Issues	Objective	Baseline IdX	KPI	Projects / Programmes	Budget	Annual Target	Quarterly Target				
			Bas			Buc	Anr	1	2	3	4	
			0	Utilizing national and international circulating publication to market the district programmes biannually.	Utilizing national and international circulating publication to market the district programmes biannually.	Ор Ех	2		1		1	
	Communication Forum	To enhance maximum participation by all 37 stakeholders	0	Quarterly District communicators forum	Quarterly District communicators forum	R40 000	4	1	1	1	1	
Public Participatio n		To fully comply with the approved Service Standards and adhere to approved consolidated	1	Awarding of bursary to deserving students to further their studies at tertiary institutions.	Awarding of bursary to deserving students to further their studies at tertiary institutions.	R668 379	1			1		
	programme of mee the time	programme of meetings all the time	4	Organizing quarterly izimbizo in four local municipalities	Organizing quarterly izimbizo in four local municipalities	R100 000	4	1	1	1	1	
			1	Organizing the State of the District Address event annually.	Organizing the State of the District Address event annually.	R100 000	1				1	
			0	Organizing one district national event	Organizing one district national event	R50 000	1			1		
			0	Organizing IDP / Budget Consultative meetings	Organizing IDP / Budget Consultative meetings in all local municipalities.	Ор Ех	4				4	
Special Programme s		To fully coordinate special programmes focus groups through implementing an empowering programme		Implement a Programme of Action on Special Programmes	Youth workshops and campaigns	R1.06m	4	1	1	1	1	
	of action	of action	0		Women workshops and campaigns	Ор Ех	4	1	1	1	1	
			0		Children workshops and campaigns	Ор Ех	4	1	1	1	1	





Departmen tal KPA	Specific Issues	Objective	Baseline	KPI	Projects / Programmes	Budget	Annual Target	Quarterly Target				
			Bas			Buc	Anr	1	2	3	4	
			0		Disabled workshops and campaigns	Ор Ех	4	1	1	1	1	
RESPONSIBLE PERSON: GENERAL MANAGER – CORPORATE SERVICES												
Council Support	Council and committees meetings	Coordination of meetings	1	Having a calendar of consolidated programme of meetings	Having a calendar of consolidated programme of meetings	R119 000	1		1			
		To meet the municipality service delivery standards	48 h	Circulating agenda packages not less than 48 hours before meetings	Circulating agenda packages not less than 48 hours before meetings	Ор Ех	More than 48 hrs before	More than 48 hrs before	More than 48 hrs before	More than 48 hrs before	More than 48 hrs before	
			5 days	Compiling minutes correctly and circulates within 5 working days	Compiling minutes correctly and circulates within 5 working days	Op Ex	Within 5 Working Days	Within 5 Working Days	Within 5 Working Days	Within 5 Working Days	Within 5 Working Days	
	Oversight committee	To consider the annual report on behalf of the council and tabling of the oversight report to Council within two months after the tabling of the annual report to Council.	1	Adhering to legislative Framework i.e. MFMA act, No 56 2003 and Treasury regulations.	Adhering to legislative Framework i.e. MFMA act, No 56 2003 and Treasury regulations.	Op Ex	Oversight Report			1		
	Telephone services	To ensure that the telephone system is functional at all times during working hours	Functio nal	Functionality at all times	100% functionality	Ор Ех	4 Reports	1	1	1	1	
	Photocopy service	To ensure that printing services are available to employees at all times		Encouraging service providers to establish offices locally and	Encouraging service providers to establish offices locally	Ор Ех	1		1			
		during working hours		replacing redundant machines	Replacing redundant machines	Ор Ех	4 Reports	1	1	1	1	





Departm tal KPA	en Specific Issues	Objective	ne	KPI	Projects / Programmes	ŧ	=	Quarterly Target				
tui Ki A			Baseli		Trogrammes	Budge	Annua Target	1	2	3	4	